

뉴질랜드	Four Points by Sheraton Auckland	<a href="https://careers.marriott.com/">https://careers.marriott.com/</a>
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### 기업정보

업종	Hotel (Hospitality)	분야	Hotel (Hospitality)
대표자명	Richard Crawford	설립연도	1927
회사소개	<p>Marriott International는 세계적인 #1 호텔 기업으로, 회사는 현재 138개 국가와 영토에 걸쳐 8,500개 이상의 호텔과 리조트를 보유하고, 31개의 브랜드를 운영하고 있습니다. Marriott International는 고객 경험에 대한 탁월한 서비스와 다양한 숙박 시설을 제공하며, 특히 명성 높은 브랜드인 Marriott Hotels, Sheraton, Westin, Renaissance 등을 보유하고 있습니다. 회사는 산업 내에서 혁신, 탁월한 서비스, 일관된 품질에 대한 헌신으로 평판을 쌓아온 선두주자로 알려져 있습니다.</p> <p>뉴질랜드에는 메리어트 인터내셔널을 대표하는 두 개의 브랜드 (Four Points by Sheraton Auckland &amp; JW Marriott Auckland) 를 보유하고 있습니다.</p> <p>포인트 셰라톤 오클랜드(Four Points Sheraton Auckland)는 뉴질랜드의 오클랜드에 위치한 현대적인 호텔입니다. 이 호텔은 비즈니스 및 레저 여행객들을 위한 현대적인 객실과 편리한 위치를 제공합니다. Four Points by Sheraton 오클랜드는 메리어트 인터내셔널의 브랜드 중 하나로, 품질과 서비스에 대한 메리어트의 평판과 함께 고객들에게 편안하고 편리한 숙박 경험을 제공하기 위해 노력하고 있습니다.</p> <p>JW 메리어트 오클랜드(JW Marriott Auckland)는 뉴질랜드의 오클랜드에 위치한 고급 호텔입니다. 이 호텔은 우아한 디자인, 탁월한 시설 및 도시와 항구의 멋진 전망으로 유명합니다. JW 메리어트 오클랜드는 메리어트 인터내셔널의 브랜드 중 하나로, 탁월한 품질과 서비스를 제공하여 고객들에게 특별하고 럭셔리한 경험을 선사합니다. 오클랜드에서 비즈니스 여행이나 휴가를 즐기는 여행객들에게 최상의 편안함과 편의를 제공하는 것을 목표로 하고 있습니다.</p>		
사원수	121,000	매출액	\$20.773B
소재국가	뉴질랜드	소재지역	오클랜드

### 채용정보

직종·구인수	<b>Front Office Assistant Manager(Night) (1-2명)</b>		
주요 업무내용	<ul style="list-style-type: none"> <li>• Supervise and manage the front office operations during the night shift.</li> <li>• Ensure smooth check-in and check-out processes for guests, including handling any guest inquiries or concerns.</li> <li>• Oversee the night audit process to ensure accurate and timely completion of financial transactions and reports.</li> <li>• Coordinate with other departments, such as housekeeping and security, to ensure guest satisfaction and safety.</li> <li>• Train and supervise providing guidance and support as needed.</li> <li>• Handle any escalated guest issues or complaints, resolving them effectively and efficiently.</li> <li>• Monitor and maintain the accuracy of guest reservations and room assignments.</li> <li>• Assist in developing and implementing front office policies and procedures.</li> <li>• Conduct performance evaluations and provide feedback to front office staff.</li> <li>• Ensure adherence to brand standards and provide a high level of customer service.</li> <li>• Maintain and update records and reports related to front office operations.</li> </ul>		
경력	1-3 Years	채용형태	정규직

언어	중상 - 최상 Level 3 to Level 1	<b>Level 1 (Proficiency)</b> - able to communicate effectively in any situation without any difficulty <b>Level 2 (Advanced Level)</b> - able to communicate with minimum difficulty <b>Level 3 (High Intermediate Level)</b> - able to initiate and maintain simple conversations		
성별	무관	비자	Enrolled as accredited company (able to help)	
학력	Hospitality Preferred	연령	무관	
근무지	오클랜드	근무시간	Full Time 주에 최소 30-40 시간	
제출서류	Resume & Cover Letter (English)			
연봉	4500 - 5500만원 (경력에 따라 추후 협의 가능)			
복지	보험	뉴질랜드 ACC 보험		
	휴가	연간 휴일 2주		
	숙식	없음	항공임	없음
기타사항	※뉴질랜드 비자지원시 결격사유가 없어야 함(신원조회), ※가족동반 가능, 단 비용은 본인 부담, 개인비자상태에 따라 상이 ※ 본 공고와 관련한 추후 면접진행 및 채용과정, 당사자 간 합의 및 계약 사항에 대해서는 KOTRA가 책임지지 않음을 알려드리오니 착오 없으시기 바랍니다.			

채용정보

직종·구인수	<b>Guest Service Agent(Front Office) / Porter&amp;Guest Service Agent (1-2명)</b>		
주요 업무내용	<p><b>Guest Service Agent (Front Office)</b></p> <ul style="list-style-type: none"> <li>• Greet and welcome guests in a friendly and professional manner.</li> <li>• Assist guests with check-in and check-out procedures, ensuring a smooth and efficient process.</li> <li>• Provide information to guests about hotel facilities, services, and local attractions.</li> <li>• Handle guest inquiries, requests, and complaints promptly and effectively.</li> <li>• Take and confirm reservations, ensuring accuracy and attention to detail.</li> <li>• Maintain accurate guest accounts and handle financial transactions, including processing payments and issuing receipts.</li> <li>• Respond to telephone calls and messages, providing information and assistance as needed.</li> <li>• Coordinate with other hotel departments to fulfill guest requests and ensure guest satisfaction.</li> <li>• Maintain knowledge of hotel policies, procedures, and emergency procedures.</li> <li>• Maintain confidentiality and security of guest information and hotel property.</li> <li>• Upsell hotel services and amenities to enhance guest experience and maximize revenue.</li> <li>• Provide excellent customer service by anticipating and exceeding guest needs.</li> </ul> <p><b>Porter/Guest Service Agent (Full Driver License Required)</b></p> <ul style="list-style-type: none"> <li>• Greet and welcome guests upon their arrival at the hotel.</li> <li>• Assist guests with their luggage, including carrying, loading, and unloading it.</li> <li>• Escort guests to their rooms and provide information about hotel facilities and services.</li> <li>• Handle guest inquiries, requests, and complaints in a polite and professional manner.</li> <li>• Maintain a clean and organized lobby and entrance area.</li> <li>• Provide valet parking services and retrieve guests' vehicles as needed.</li> <li>• Assist guests with transportation arrangements, such as calling taxis or arranging shuttle services.</li> <li>• Deliver messages, packages, and other items to guests' rooms.</li> <li>• Assist with the storage and retrieval of luggage and personal belongings for guests.</li> <li>• Provide directions and recommendations for local attractions, restaurants, and entertainment venues.</li> <li>• Assist with the check-in and check-out process, including luggage handling and storage.</li> </ul>		
경 력	무관	채용형태	정규직
성 별	무관	학 력	Hospitality Preferred
언 어	중상 - 최상 Level 3 to Level 1	비 자	Enrolled as accredited company (able to help)
근 무 지	오클랜드	근무시간	Full Time 주에 최소 30-40 시간
제출서류	Resume & Cover Letter (English)		
연 봉	3800 - 4000만원 (경력에 따라 추후 협의 가능)		
복 지	보 험	뉴질랜드 ACC 보험	
	휴 가	연간 휴일 2주	
	숙 식	없음	항공임 없음
기타사항	<p><b>Level 1 (Proficiency)</b> - able to communicate effectively in any situation without any difficulty</p> <p><b>Level 2 (Advanced Level)</b> - able to communicate with minimum difficulty</p> <p><b>Level 3 (High Intermediate Level)</b> - able to initiate and maintain simple conversations</p>		

※뉴질랜드 비자지원시 결격사유가 없어야 함(신원조회),  
 ※가족동반 가능, 단 비용은 본인 부담, 개인비자상태에 따라 상이  
 ※ 본 공고와 관련한 추후 면접진행 및 채용과정, 당사자 간 합의 및 계약 사항에 대해서는 KOTRA가 책임지지 않음을 알려드리오니 착오 없으시기 바랍니다.

**채용정보**

<b>직종·구인수</b>	<b>Demi Chef De Partie (1명)</b>		
<b>주요 업무내용</b>	You will be required to: Supervise your section on a daily basis according to budget and business needs. Prepare the mise-en-place for daily food service. Maintain and enforce a high standard of hygiene in all kitchen areas. Ensure a consistently high standard of quality and presentation of all food items. Assign and ensure work tasks are completed on time and that they meet appropriate quality standards. Cook and serve food daily meeting and exceeding guests 'expectations. Assist with ideas for restaurant menu as directed.		
<b>경 력</b>	1 Year	<b>채용형태</b>	정규직
<b>성 별</b>	무관	<b>학 력</b>	무관
<b>언 어</b>	<b>Level 4 (Intermediate Level)</b> - able to maintain very simple face-to-face conversations, sometimes having some difficulty expressing his/her ideas <b>Level 5 (Basic Level)</b> - able to communicate very simple messages or basic needs	<b>비 자</b>	Enrolled as accredited company (able to help)
<b>근 무 지</b>	오클랜드	<b>근무시간</b>	Full Time 주에 최소 30-40 시간
<b>제출서류</b>	Resume & Cover Letter (English)		
<b>연 봉</b>	4000 - 4500만원 (경력에 따라 추후 협의 가능)		
<b>복 지</b>	<b>보 험</b>	뉴질랜드 ACC 보험	
	<b>휴 가</b>	연간 휴일 2주	
	<b>숙 식</b>	없음	<b>항공임</b> 없음
<b>기타사항</b>	<ul style="list-style-type: none"> <li>• Have previous experience in a similar role (minimum 1-year experience)</li> <li>• Ideally have completed a Diploma in Cookery Level 5</li> <li>• Flexibility to work all shifts including weekends.</li> <li>• Highly organized and disciplined, ability to work independently or in a team.</li> <li>• Strong interpersonal, communication and presentation skills</li> <li>• Fluent in English, additional languages a plus</li> <li>• Have a creative mindset and the ability to think outside the box</li> <li>• Genuine excitement and passion for the industry.</li> <li>• Strong communication and organisational skills.</li> <li>• An interest in using local ingredients.</li> <li>• High attention to details</li> </ul> ※뉴질랜드 비자지원시 결격사유가 없어야 함(신원조회), ※가족동반 가능, 단 비용은 본인 부담, 개인비자상태에 따라 상이 ※ 본 공고와 관련한 채용과정은 당사자 간 합의 및 계약 사항에 대해서는 KOTRA가 책임지지 않음을 알려드리오니 착오 없으시기 바랍니다.		

**채용정보**

직종·구인수	<b>Food &amp; Beverage Supervisor (1명) / Food &amp; Beverage Duty Manager (2-5명) / Food &amp; Beverage Attendant (3-5명)</b>		
주요 업무내용	<p><b>Food &amp; Beverage Supervisor</b></p> <ul style="list-style-type: none"> <li>Effectively manage the restaurant and ensure all guests are cared for</li> <li>Organise the effective flow of guests through the restaurant, including hosting, seating, serving and farewelling the guests</li> <li>Understand menu content, any menu changes, and promotional activities</li> <li>Ensure a high level of product knowledge of the hotel facilities, hotel food &amp; beverage offerings</li> <li>Ensure standards of service are consistently achieved</li> <li>Serve as a departmental role model / mentor for fellow associates in the team</li> </ul> <p><b>Food &amp; Beverage Duty Manager</b></p> <ul style="list-style-type: none"> <li>Set a positive example for guest relations and empowers Associates to provide excellent guest service</li> <li>Maintain a strong working relationship with all departments to support property operations and goals</li> <li>Strive to improve guest service performance and emphasise guest satisfaction during all departmental meetings</li> <li>Reviews staffing levels to ensure that guest service, operational needs and financial objectives are met</li> <li>Interact with customers to obtain feedback on quality of product, service levels and overall satisfaction</li> <li>Ensures employees are cross-trained to support successfully daily operations</li> </ul> <p><b>Food &amp; Beverage Attendant</b></p> <ul style="list-style-type: none"> <li>Outstanding guest service skills</li> <li>Ability to work as part of a team, both effectively and collaboratively</li> <li>Personality PLUS and you thrive working in a fast-paced environment</li> <li>Exceptional organisational and time management</li> <li>Possess excellent verbal and written communication skills</li> </ul>		
경 력	Food & Beverage Supervisor - 1 Years	채용형태	정규직
언 어	<p><b>Food &amp; Beverage Supervisor</b> Level 4 - Level 1</p> <p><b>Food &amp; Beverage Duty Manager</b> Level 3 - Level 1</p> <p><b>Food &amp; Beverage Attendant</b> Level 4 - Level 1</p>	<p><b>Level 1 (Proficiency)</b> - able to communicate effectively in any situation without any difficulty</p> <p><b>Level 2 (Advanced Level)</b> - able to communicate with minimum difficulty</p> <p><b>Level 3 (High Intermediate Level)</b> - able to initiate and maintain simple conversations</p> <p><b>Level 4 (Intermediate Level)</b> - able to maintain very simple face-to-face conversations, sometimes having some difficulty expressing his/her ideas</p>	
성 별	무관	비 자	Enrolled as accredited company (able to help)
학 력	무관	연 령	무관
근 무 지	오클랜드	근무시간	Full Time 주에 최소 30-40 시간
제출서류	Resume & Cover Letter (English)		
연 봉	<p>Supervisor: 4000 - 4500만원 (경력에 따라 추후 협의 가능)</p> <p>Duty Manager/Attendant: 3800 - 4000만원 (경력에 따라 추후 협의 가능)</p>		
	보 험	뉴질랜드 ACC 보험	

복 지	휴 가	연간 휴일 2주		
	숙 식	없음	항공임	없음
기타사항	<b>Food &amp; Beverage Supervisor:</b> <ul style="list-style-type: none"> <li>• Previous food &amp; beverage supervisory experience is advantageous</li> <li>• LCQ and GM Certification is advantageous</li> <li>• Genuine excitement and passion for the industry</li> <li>• Flexible and reliable</li> <li>• Positive outlook and outgoing personality</li> <li>• Strong communication and organisational skills</li> <li>• Punctual and well-presented</li> </ul> ※뉴질랜드 비자지원시 결격사유가 없어야 함(신원조회), ※가족동반 가능, 단 비용은 본인 부담, 개인비자상태에 따라 상이 ※ 본 공고와 관련한 채용과정은 당사자 간 합의 및 계약 사항에 대해서는 KOTRA가 책임지지 않음을 알려드리오니 착오 없으시기 바랍니다.			